

National Privacy Principles

Meeting your expectations.

Catholic Church Insurances is committed to providing you with the highest levels of customer service and abides by the National Privacy Principles.

These principles include safeguarding your privacy and adopting the following principles that relate to privacy: collection, use and disclosure, data quality, data security, openness, access and correction, identifiers, anonymity, transborder data flows and sensitive information.

Collecting your personal information

Personal information collected by Catholic Church Insurances includes your name, address, contact details and any information specific to your policy.

The information we collect enables us to assess your application for new insurances, change your existing insurance, correct your details or determine a claim.

Our commitment is to only collect personal information that is relevant to your application for insurance, your insurance policy or your claim.

We aim to ensure that your personal information is at all times accurate, up to date and complete.

Disclosing your personal information

Once we have collected any personal information about you we will manage it in accordance with the Privacy Act 1988 (Cth).

To assess a risk or pay a claim we may disclose your personal information to other insurers, reinsurers, claims investigators, assessors and legal professionals.



**Catholic Church
Insurances Limited**
S e r v i n g C h u r c h

We will take reasonable steps to protect the personal information we hold about you from misuse or loss, and from unauthorised access, modification or disclosure.

Direct marketing and your privacy

From time to time we may offer you information on other products or services from Catholic Church Insurances, Catholic Church Insurances Investment Management, and Catholic Super Fund that may be of interest to you. If you do not wish to receive these offers, please advise us.

Accessing personal information or making a Privacy complaint

To access your personal information, or to make a Privacy complaint, please write to us or call us.

If you make a Privacy complaint and you are not satisfied with the response you receive from us you may refer your complaint to the Privacy Commissioner.

Mail: Office of the Privacy Commissioner
GPO Box 5218 Sydney NSW 2001

Tel: 1300 363 992 (Toll free)

Fax: 02 9284 9666

Email: privacy@privacy.gov.au

Website: www.privacy.gov.au

To obtain a copy of our Privacy Policy please go to www.ccinsurances.com.au or write to us or call us.

How to contact us

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